

B.B.A. (T&H) 3rd Semester Examination, 2019

Subject : Human Resource Mgmt. in T & H

Paper : BBATH-304

Time: 2 hours

Full Marks : 50

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

Question No 1 is compulsory and attempt any three from the rest.

1. Answer any **four** questions: 4 X 5 =20
- a) Define Human Resource development. How it is related to tourism and hospitality?
 - b) State any four principles of designing HRD System.
 - c) State any four differences between wage and salary.
 - d) What do you understand by off the job training?
 - e) State four differences of recruitment and selection.
 - f) Write a note on job rotation.

Answer any **three** questions

- 2. State the importance of human resource planning in tourism sector. Discuss the various approaches to HRP from tourism perspective. 10
- 3. Enumerate the qualities required to be an effective HRD manager. Briefly discuss the emerging trends in HRD related to tourism and hospitality industry 10
- 4. State the importance of job evaluation. Briefly discuss about various sources of recruitment with their advantage and disadvantage. 10
- 5. Explain the various factors that have strong effects on wage system. State the different component of wages. 10
- 6. Write short notes on the following: 10
 - a) Training and Assessment
 - b) Job Specialization
