

BBA (H) (5th Semester) Examinations, 2020

Subject: Management Information System

Paper: BBA-5.3

Time: 3 Hours

Full Marks: 80

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Group - A

Answer any six questions.

5×6=30

1. Define a 'system'. State the characteristics of a system.
2. What is an information system? What activities does it perform?
3. How are the information needs different at different levels of management?
4. Define 'Management Information System (MIS)'. Explain the need for MIS.
5. Distinguish between Management Information System (MIS) and Decision Support System (DSS).
6. Briefly enumerate the applications and benefits of Human Resource Information System (HRIS).
7. List some benefits of a Database Management System (DBMS) and the solutions it provides for the problems of a traditional file environment.
8. Discuss on the major threats to E-Commerce.

Group -B

Answer any five questions.

10×5=50

9. Briefly describe the important characteristics of Management Information System (MIS).
10. Explain, in detail, the characteristics and functions of Executive Support System (ESS).
11. Describe the characteristics and capabilities of Decision Support System.
12. (a) Explain basic file organisation concepts and the problems of managing data resources in a traditional file environment.
(b) Elucidate, in short, the database approach to data management.
13. Name and describe the principal computer network topologies.
14. (a) Define E-commerce. What are the main categories of E-commerce?
(b) Describe the principal electronic payment systems used on the Internet.
15. Write short notes on any two:
 - (a) Dimensions of information
 - (b) E-governance
 - (c) Electronic Data Interchange (EDI)